Saumya Arora

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With 7+ years of experience in the UX/UI design industry - I have managed and worked on design/UX teams in a variety of different organizations including IBM and Deloitte.

I have successfully managed and delivered multiple complex enterprise solutions spanning from Banking and Fin-tech, AI, Legal and Data encryption. White boards, system mapping and user integration, is my preferred way of thinking. I believe in strong teamwork to develop empathetic solutions.

SKILLS

- Team management
- Design Ops
- Mentorship
- Workshops+Presentations
- UX Research
- User Testing
- Design Documentation
- Developer Handoff Documentation

SOFTWARE

- Figma/Figjam
- Sketch
- Mural
- Atlassian
- Balsamiq
- Adobe Creative Suite

WORK EXPERIENCE

UX Design Lead, IBM Consulting
Jan 2022 - Present

- **Service Design + Strategy @RBC Capital Markets** — July 2023 -Present
  I work as a service designer and strategist for RBC's brand new Cash management portal crafting the high-level journeys to produce service design blueprints for both client and internal team journeys.

- **Design Lead @ BMO, Retail experience** — Jan 2022 - July 2023
  I worked as a UX design lead for Bank of Montreal, I lead the design direction for a their new retail experience launching in October 2023. I managed and mentored a team of 3 BAs and 7 Designers. I also orchestrated the cross functional team efforts for upwards of 11 teams to ensure smooth delivery of the project.

Sr. UX Designer, Arteria AI
Oct 2020 - Dec 2021

Arteria AI, a spin-off from Deloitte's award winning Contract Lifecycle Management (CLM) software offering, formerly known as dTrax. As a senior designer at Arteria, I worked on complex enterprise solutions by conducting various client workshops, requirement gathering, mapping user pain-points and translating those to holistic solutions, to streamline digital contracting for legal teams in top-tier banks across North America and Europe.

UX Designer, Deloitte Canada
Nov 2018 - Oct 2020

At Deloitte, my primary focus was dTrax (Now Arteria AI). I was involved with several other projects including AI enabled cyber-security software for enterprises, creating an internal website for Deloitte Greenhouse, as well as helping with the creation of COVID-19 Economy Recovery Dashboards.

UI/UX Designer, Peerio Inc.
Mar 2017 - Nov 2018

As a full time designer Peerio (now acquired by WorkJam), I was responsible for improving UX flows through out the app, conducting user research and using the findings to create intuitive interfaces for user testing

EDUCATION

Post Graduation in Interactive Media
Aug 2015 - Aug 2016

Post Graduation from George Brown College, Toronto, Canada

Bachelors in Product Design
Jun 2009 - Apr 2014

Specializing in Industrial Design, MIT Institute of Design, Pune, India

Object and Interactive Design
Sep 2011 - Feb 2012

Semester Exchange Student to Strate College, Paris, France

AWARDS AND ACTIVITIES

IwB Design Charette, George Brown College, Toronto
2016

Best Student Award, George Brown College, Toronto
2016

Dean's Merit list, George Brown College, Toronto
2016